

<b>HEALTH SCRUTINY COMMITTEE</b>
<b>20 SEPTEMBER 2018</b>
<b>REVIEW OF CARER SUPPORT SERVICES</b>
<b>REPORT OF HEAD OF LEGAL AND GOVERNANCE</b>

**1 Purpose**

- 1.1 To consider the findings and recommendations of the review of carer support services, looking at service user experience of carer support services and how service user feedback is used to improve services.

**2 Action required**

- 2.1 The Committee is asked to:

- a) consider the findings and recommendations of the review of carer support services; and
- b) approve the recommendations for referral to the organisations specified in the report.

**3 Background information**

- 3.1 The Committee agreed to carry out a review to explore whether carer support services are meeting the needs of carers in the City.
- 3.2 A study group was established to gather evidence for the review. The study group was made up of:
- Councillor Anne Peach
  - Councillor Merlita Bryan
  - Councillor Ginny Klein
  - Councillor Adele Williams
  - Councillor Cate Woodward
- 3.3 The study group considered a range of evidence including speaking to contributors including young and adult carers; commissioners from Nottingham City Council and Greater Nottingham Clinical Commissioning Partnership; and provider organisations Carers Federation and Carers Trust.
- 3.4 The evidence considered provided the foundation for the areas for improvement identified in the report. While the study group is responsible for gathering the evidence, the Committee is responsible for agreeing the final recommendations for improvement. The report is attached for the Committee to consider and, if satisfied approve for referral to the specified organisations.

- 3.5 Organisations will be asked to respond to the recommendations for improvement and it is proposed that the study group meet again in December 2018 to monitor progress in implementing accepted recommendations. A report on progress will come back to this Committee in January 2019.

#### **4 List of attached information**

- 4.1 Report of the Review of Carer Support Services

#### **5 Background papers, other than published works or those disclosing exempt or confidential information**

- 5.1 Notes from evidence gathering sessions are available from the Senior Governance Officer listed at the bottom of the report.

#### **6 Published documents referred to in compiling this report**

- 6.1 Report to and minutes of the Health Scrutiny Committee meeting held on 18 January 2018.

#### **7 Wards affected**

- 7.1 All

#### **8 Contact information**

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